

The Client Experience



Your Journey Starts Here

We conduct a **Discovery Meeting** to discuss your financial goals. We explain our financial planning and investment philosophy and discuss if our firm is a good fit for you.

Once you become a client, we start the **Discovery Process** where we collect data so we can create investment recommendations and draft your financial plan.

Attend Our Investment Implementation Meeting. We will discuss your financial investment recommendations and make any necessary changes based on your input.

We establish your personal **Annual Service Calendar** which addresses the investment

management services, financial planning and tax planning services to be provided throughout the year to you.

We will provide comprehensive Tax Planning that's integrated with your financial plan. We will review your tax return annually and use proactive strategies to help reduce lifetime taxes, focusing on tax-efficient investments, distribution planning and Roth conversion planning, and adapting to changing tax laws.

We will present your Financial Plan, including "what if" scenarios and make any necessary changes based on your input.

Monitor Your Investments.

Ongoing monitoring and reporting of your investments is a cornerstone of our process. We will report how your portfolio is performing and communicate results to you.

We Believe in Education & **Building Community.** We provide weekly newsletters, monthly planning updates, "as-needed" announcements, quarterly "women and wealth" newsletters, financial workshops and educational events for every stage of file, market commentary videos, quarterly webinars, and quarterly women's events.

Ongoing Client Review We will perform an ongoing review of your annual service calendar which includes year-round tax planning work and a continuous review of your financial needs and concerns.

Never Ending Support

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Investment advisory services offered through CWM, LLC, an SEC Registered Investment Advisor.